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Cindy Wheeler, Vice- President
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Rob Miller, Director
Mike Maguire, Director

Pat Williams, General Manager
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Herlong Volunteer Fire Department
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*Herlong Volunteer Fire Receives ISO Rating
May 29, 2018*

Herlong Volunteer Fire Department completed an Insurance Service Office (ISO)/Public Protection Classification Program (PPC) audit and inspection in late 2017. The assertion comes with the announcement the Herlong Volunteer Fire has achieved an initial ISO Ratings of Class 05/5X.

We are very proud of this accomplishment.

This rating indicates the department's ability to respond to a fire emergency and represents the combined capabilities of the fire department (constituting 50 percent of the score), the water department (40 percent of the score) and communications provided by Susanville Interagency Fire Center (10 percent).

Many insurance companies base their rates, in part, on a property's ISO/PPC rating. As such, we encourage all residents and commercial property owners serviced by the Herlong Volunteer Fire Department to contact their insurance company after September 1, 2018 to receive any possible savings resulting from this ISO/PPC rating. Because there is no way to automatically notify insurance carriers of the change to our ISO/PPC rating, the policy holders must contact their respective insurance company. We will be happy to provide documentation to your insurance company if needed.

The Herlong Public Utility District and the Herlong Volunteer Fire Department would also like to thank you, the residents of Herlong for your continued support. We would also like to thank the members of our fire department and the District board for your efforts in helping to achieve this rating. Without everyone working together we could not have done this, and we will all continue to work to bring you the best possible service and value in fire protection and EMS.

Sincerely,

Pat Williams,
General Manager

Grover White
Fire Chief